CAMBRIDGE
International Education

Cambridge IGCSE™

TRAVEL & TOURISM **0471/13**

Paper 1 Key Terms and Concepts **May/June 2026**

INSERT **1 hour 30 minutes**

8276556911-I

INFORMATION

- This insert contains all the figures referred to in the questions.
- You may annotate this insert and use the blank spaces for planning. **Do not write your answers** on the insert.

This document has **4** pages. Any blank pages are indicated.

DC (PQ/SW) 361466/2
© Cambridge University Press & Assessment 2026

[Turn over

Figure 1.1 for Question 1

Mountain Peaks

Mountain Peaks is a tour operator specialising in mountain tourism. Mountain Peaks sells a variety of different types of mountain tourism package holidays, for example:

- ski holidays
- climbing holidays
- trekking holidays.

Mountain Peaks' customers can choose between an all-inclusive or a bed and breakfast package.

Mountain Peaks has a responsible tourism policy. The policy states:

'Travel and tourism have a significant impact on the environment and as tour operators we share a responsibility for developing products and services that minimise any negative impacts on culture or natural habitats, whilst benefiting and empowering local communities.'

Figure 2.1 for Question 2

© Cambridge University Press & Assessment 2026

Figure 3.1 for Question 3

Inclusive and accessible sightseeing

The 'Journey of the Fjords' is a sightseeing boat designed to welcome all types of tourists, including tourists with specific needs. Tourists travelling on the 'Journey of the Fjords' can experience half-day cruises on the Norwegian Fjords, which are protected inland waterways.

The boat has no stairs and has large viewing windows around the whole boat to allow all tourists to view the surrounding landscape. Other accessible features of this boat include:

- handrails throughout
- wide and smooth walkways
- service dogs are welcome on the boat.

The boat has a silent engine that is fully powered by sustainably sourced electricity. The café on board the boat offers locally sourced food and drink. Tourists travelling on the boat are encouraged to reduce, reuse and recycle.

Figure 4.1 for Question 4

© Cambridge University Press & Assessment 2026

PapaCambridge · papacambridge.com

BLANK PAGE

The boundaries and names shown, the designations used and the presentation of material on any maps contained in this question paper/insert do not imply official endorsement or acceptance by Cambridge International Education concerning the legal status of any country, territory, or area or any of its authorities, or of the delimitation of its frontiers or boundaries.

Permission to reproduce items where third-party owned material protected by copyright is included has been sought and cleared where possible. Every reasonable effort has been made by the publisher (Cambridge University Press & Assessment) to trace copyright holders, but if any items requiring clearance have unwittingly been included, the publisher will be pleased to make amends at the earliest possible opportunity.

To avoid the issue of disclosure of answer-related information to candidates, all copyright acknowledgements are reproduced online in our Copyright Acknowledgements Booklet. This is produced for each series of examinations and is freely available to download at www.cambridgeinternational.org after the live examination series.

Cambridge International Education is the name of our awarding body and a part of Cambridge University Press & Assessment, which is a department of the University of Cambridge.

© Cambridge University Press & Assessment 2026 0471/13/INSERT/M/J/26